

Symposium Cancellation and Refund Policy

Dated: February 21, 2023

Refund Policy

- If, for any reason, you need to cancel your Symposium registration on or before March 31, 2023, Family Enterprise Canada will provide a full refund for your registration fee **-or-** the option to carry it forward as a credit to be used for Symposium 2024.
- Cancellations that occur between April 1-30, 2023 will be partially refunded for 50% of the registration fee **-or-** the option to carry it forward as a 50% credit towards your registration for Symposium 2024.
- After May 1, 2023, we will no longer provide refunds for registration fees.
- However, if you have to cancel your plans to attend Symposium, you can transfer your registration to another member of our community at any time, up until the start of the event.
- You will also need to cancel your hotel reservation with the Fairmont Château Laurier separately, so please contact the hotel directly at **1-613-241-1414**.

To request a refund, please email us at events@familyenterprise.ca.

Cancellation Policy

- If for any reason Symposium 2023 is cancelled, Family Enterprise Canada will offer a full refund.
- If Symposium is postponed, you will be offered your choice of a full refund of your registration fee **-or-** the option to carry it forward as credit to be used for the new dates.

COVID and Health Policy

- We will comply with all health and safety guidelines from local, provincial and federal health authorities, as well as the venue operator. This means the COVID and Health protocols may change at any time.
- Symposium will be a mask-friendly event. While masks are no longer required, we will support and respect any personal safety precautions taken by participants, including their decision to wear a mask.

If you have any questions regarding Symposium, please contact us at events@familyenterprise.ca.